



## Case Settlement Summary

Lender: Santander

Outstanding Mortgage: £86,920

Negative Equity: £86,920

Settlement amount paid by client: £0

Debt written off: £86,920

Percentage: 0%



Santander House  
201 Grafton Gate East  
Milton Keynes  
MK9 1AN

Telephone : 0908 343000  
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Direct Line: 01908 718516  
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**Private & Confidential**

Mr [REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Your Ref  
Our Ref MS  
Date 18 April 2016  
Subject Shortfall Sale - [REDACTED]

Dear [REDACTED]

I am writing to you following completion of your former home on 31 March 2016.

The sale resulted in a shortfall of £86,920.45 and I enclose a statement of account which is for your information purposes only.

Due to you being of retirement age Santander will not be pursuing you for this debt.

Yours sincerely

[REDACTED]  
Remediation Manager  
Specialised Collections